Documentation verified in the TIERS system, sss.gov, or WIT must be stored in the document management system with other documentation. Documentation verified in TWIST does not need to be printed for the file. Indicate the method of verification in a TWIST Counselor Note.

Information should be recorded in Intake Common. If a Program Detail exists, also record on corresponding Program Detail screen.

**NOTE:** Other documentation sources may appear in the TWIST Documentation Source drop-down menu; however, the only allowable sources are those listed here.

Self-attestation must be used only when other allowable documentation sources for the eligibility criteria are not available. Self-attestation may be verbal or written from the customer. For written self-attestation, the individual must:

- Identify their status; and
- Sign and date a form (hard copy or virtual) attesting to their status.

General Eligibility				
Criteria	Qualification	Documentation	<b>TWIST Screens</b>	
Age	In-School Youth: Age 14 -21 At time of eligibility determination	Birth certificate (preferred) Baptismal record DD-214, Certificate of Release or Discharge from Active Duty Driver's license Federal, state, or local government identification card		
	Out-of-School Youth: Age 16-24 At time of eligibility determination	Hospital record of birth Passport Public assistance/social service records School records School identification card Work permit	Intake Common- Identity	
	Adult: 18+ Dislocated Worker: 18+	Native American tribal document  Other official document issued by a federal, state, or local government agency, such as discharge documents from the Texas Department of Criminal Justice with date of birth included		
Selective Service Registration	Males 18 years and older, born on or after 1/1/1960, must register for Selective Service no later than the day before their 26th birthday	Selective Service System letter/registration letter Internet verification/registration ( <a href="http://www.sss.gov/">http://www.sss.gov/</a> ) and referenced in TWIST Counselor Notes  Telephone verification (847) 688-6888 or toll free 1-888-665-1825 and referenced in TWIST Counselor Notes  DD-214, Certificate of Release or Discharge from Active Duty  Self-attestation (written only) that failure to register was not knowing or willful, maintained in the document management system, and referenced in TWIST Counselor Notes	Intake Common- Characteristics	

	General Eligibility					
Criteria	Qualification		Documentation		TWIST Screens	
Eligible for Employment in the U.S.	Authorized to Work in the U.S. Requires: Authorization to Work checklist  AND One item from list A  OR One item from both list B and list C  All items must be current and unexpired.	List A  Documents that Establish Both Identity and Employment Eligibility  U.S. passport or U.S. passport card  Permanent resident card or alien registration receipt card (INS Form I-551)  Foreign passport that contains a temporary I-551 stamp or temporary I-551 printed notation on a machine-readable immigrant visa  Employment Authorization Document that contains a photograph (INS Form I-766) In the case of a nonimmigrant alien authorized to work for a specific employer incident to status, a foreign passport with Form I-94 or Form I-94A bearing the same name as the passport and containing an endorsement of the alien's nonimmigrant status, as long as the period of endorsement has not yet expired and the proposed employment is not in conflict with any restrictions or limitations identified on the form  Passport from the Federated States of Micronesia (FSM) or the Republic of the Marshall Islands (RMI) with Form I-94 or Form I-94A indicating nonimmigrant admission under the Compact of Free Association Between the United States and the FSM or RMI	List B Documents that Establish Identity  Driver license or ID card issued by a state or outlying possession of the United States provided it contains a photograph or information such as name, date of birth, gender, height, eye color, and address  ID card issued by federal, state, or local government agencies or entities, provided it contains a photograph or information such as name, date of birth, gender, height, eye color, and address  School ID card with a photograph  Voter registration card  U.S. Military card or draft record  Military dependent's ID card  U.S. Coast Guard Merchant  Mariner Card  Native American tribal document  Driver license issued by a Canadian government authority  For persons under age 18 who are unable to present a document listed above:  School record or report card  Clinic, doctor, or hospital record  Day care or nursery school record	List C Documents that Establish Employment Eligibility  Social Security Account Number card other than one that specifies on the face that the issuance of the card does not authorize employment in the United States  Certificate of Birth Abroad issued by the Department of Homeland Security (Form FS-240)  Certification of Report of Birth issued by the Department of Homeland Security (Form DS-1350)  Original or certified copy of a birth certificate issued by a state, county, municipal authority, or territory of the United States bearing an official seal  Native American tribal document  U.S. Citizen ID Card (INS Form I-197)  ID Card for Use of Resident Citizen in the United States (I-179)  A letter of certification issued by the Department of Health and Human Services (human trafficking).  Employment Authorization Document issued by the U.S. Department of Homeland Security  Screen-print of Unemployment Insurance screen Current Claim Status  Unemployment Insurance award letter  Expedited Eligibility through TAA  Expedited eligibility for an RESEA customer outreached within the last ten (10) weeks.	Intake Common- Characteristics	

Adult				
Criteria	Qualification	Documentation	TWIST Screens	
General Eligibility	Must meet and docu	ument all General Eligibility (see pages 2-3)	i wist screens	
Economic Eligibility Only one qualification	Individual Status/ Family Size  Required in conjunction with Individual/Family Income or to document a member of a family receiving public assistance to demonstrate low-income	Self-attestation of Family Status form Birth certificate Divorce decree Decree of court Marriage certificate  Note: For individuals with disabilities, the individual's income may be sufficient to determine low-income status. If the individual's income exceeds low-income levels, family income and size must be used to determine whether low-income status is met.	Intake-Common Family Tab*	
required	Individual with a Disability Must also determine income  Note: Detailed information about the disability is not necessary.	Self-attestation (verbal or written) and referenced in TWIST Counselor Notes Section 504 school record Assessment test results	Intake Common - Disability/Medical	

	Adult				
Criteria	Qualification	Documentation	TWIST Screens		
General Eligibility	Must meet and docu	ment all General Eligibility (see pages 2-3)	TWIST Screens		
Economic Eligibility (cont.) Only one qualification required	Income  Determine family size. Then, use the family size to determine low income.  Note: Not required if using TANF, SNAP, SSI, Homeless, School Lunch, OR Foster Care to determine low income.  Note: Provide documentation for each applicable income source for each family member.	Alimony agreement Award letter from Veterans Affairs Bank statement Compensation award letter Employer statement/contact Family or business financial records Pay stubs Pension statement Public assistance records/printout Quarterly estimated tax for self-employed persons (Schedule C) Unemployment Insurance documents and/or printout Court award letter Self-employment verification form Other official document issued by a federal, state, or local government agency such as the Texas Department of Housing and Community Affairs or the Texas Department of Family and Protective Services (for foster youth), indicating monetary amount of assistance Self-attestation (written only) in the absence of available documents listed above and maintained in the document management system	Intake-Common Income		
	An individual or family member* who is receiving TANF or has received TANF in the last 6 months	Crossmatch with TWIST TANF screens HHSC records (TIERS) Out-of-state HHSC/public assistance documentation	Intake Common- Public Assistance		
	An individual or family member* who is receiving SNAP or has received SNAP in the last 6 months	Crossmatch with TWIST SNAP screen HHSC records (TIERS) Documentation from an authorizing agency of receipt of SNAP Telephone or written verification	Intake Common- Public Assistance		

		Adult		
Criteria	Qualification	Documentation	TWIST Screens	
General Eligibility	Must meet and docu	ment all General Eligibility (see pages 2-3)	TWIST Screens	
	An individual or family member* who is receiving SSI or SSDI or has received SSI or SSDI in the last 6 months	Copy of authorization to receive cash public assistance Public assistance record Social Security benefits letter Telephone verification	Intake Common- Public Assistance	
Economic Eligibility (cont.) Only one qualification required	An individual or family member* who is receiving other public assistance or has received other public assistance in the last 6 months  Note: State or local General Assistance (GA) and Refugee Cash Assistance (RCA) only.	Authorization to receive cash public assistance Public assistance check Medical card showing cash grant status Refugee assistance records Local cash assistance program	Intake Common- Public Assistance	
	Homeless	Signed intake application or enrollment form Self-attestation (verbal or written) and referenced in TWIST Counselor Notes Written statement or referral from a shelter or social services agency providing residence shelter Needs assessment from Workforce Solutions or other partner program Letter from a caseworker or support provider	Intake Common- Characteristics	

<sup>\*</sup>Based on the WIOA definition of family.

		Adult	
Criteria	Qualification	Documentation	TWIST Careers
General Eligibility	Must meet and docu	ment all General Eligibility (see pages 2-3)	TWIST Screens
Economic Eligibility (cont.) Only one qualification required	Foster Care Youth or Former Foster Care Youth	Written statement from social services agency Self-attestation (verbal or written) and referenced in TWIST Counselor Notes Foster care agency referral transmittal Signed intake application or enrollment form Needs assessment from Workforce Solutions or other partner program Signed Employment/Service Plan from Workforce Solutions or Individual Service Strategy from other partner program	Intake Common- Characteristics
	Receives or is eligible to receive free or reduced-priced lunch	School records	Intake Common- Characteristics
	Basic Skills Deficient Scored 8.9 or below on standardized test (TABE)	Assessed by a generally accepted standardized test (TABE) School records Self-attestation (verbal or written) and referenced in TWIST Counselor Notes	Intake Common- Characteristics and Assessments

	Dislocated Worker				
Criteria		Qualification	Documentation	TWIST Screens	
General Eligibility		Must meet and document all General Eligibility (see pages 2-3)			
Expedited Eligibility Note: Selective	Trade	e Adjustment Act (TAA)	An open TAA Program Detail in TWIST An open TAA occupational or educational training service in TWIST  Note: Customers who qualify under TAA also qualify as a Dislocated Worker; however, general eligibility criteria must be verified.	Program Detail- Dislocated Worker tab	
Service registration must be verified.	1	A customer outreached for A within the last ten (10) weeks	A copy of RESEA outreach letter dated within the past ten (10) weeks.	Program Detail – Dislocated Worker tab	
Terminated, laid off, or received notice of termination or layoff; eligible for or exhausted		inated/Laid off/Received Notice rmination or Layoff	Employer verification TWC Verification i.e. tptx1 printout TWIST Rapid Response list Notice of layoff Public announcement WARN notice Telephone/written verification from employer Self-attestation (verbal or written) and referenced in TWIST Counselor Notes	Intake Common- Dislocated Worker tab	
Unemployment Insurance benefits; and unlikely to return to previous industry or	tInsurance	Eligible for, or has exhausted Unemployment Insurance benefits OR	Staff verified Unemployment Insurance status in TPTX1- Unemployment Insurance Screen – Current Claimant Status (CTCS) - to show eligible for Unemployment Insurance Unemployment Insurance award letter	Intake Common- Employment Status	
occupation.  (Must meet all three qualifications.)	Unemployment Insurance	Ineligible for Unemployment Insurance because of insufficient earnings or worked for an employer not covered under state Unemployment Insurance but can show attachment to the workforce	Staff verified Unemployment Insurance status in TPTX1- Unemployment Insurance Screen – Current Claimant Status (CTCS) - to show eligible for Unemployment Insurance Unemployment Insurance letter stating reason for denial Telephone/written verification from employer referenced in TWIST Counselor Notes	Intake Common- Employment Status	
		ely to return to same industry cupation	Labor market analysis, or Labor market Information, or Unsuccessful job search in the same industry or occupation AND Documentation in TWIST Counselor Notes stating the reason customer is unlikely to return to same industry or occupation.	Intake Common- Characteristics, Counselor notes	

		Dislocated Worker	
Criteria	Qualification	Documentation	TWIST Screens
General Eligibility	Must meet and document all	1 WIST Screens	
Separating military service members or recently separated	<ul> <li>Recently separated, (within 48 months) discharged not dishonorably (voluntarily or involuntarily), and</li> </ul>		
veterans  Note: Recently separated veteran means any veteran who applies for participation under WIOA within 48 months after discharge or release from active military, naval, air, or space service.	<ul> <li>Unlikely to return to previous industry/occupation (separation from military satisfies this requirement)</li> <li>Note: Separating military service members or recently separated veterans may qualify under Category 1 as terminated or laid-off if they are discharged under conditions other than dishonorable.</li> <li>Unemployment insurance eligibility, exhaustion, or other connection must be documented for veterans.</li> </ul>	DD-214, Certificate of Release or Discharge from Active Duty DD-215 Correction to DD-214, Certificate of Release or Discharge from Active Duty Other documentation that shows imminent separation	Intake Common-Dislocated Worker:  Terminated/ Laid Off Attachment to Workforce Unlikely to Return to Military
	Permanent closure of plant/facility/ enterprise or substantial layoff	Notice of layoff WARN notice Telephone/written verification from employer Unemployment Insurance Screen or award letter, if it provides evidence of substantial layoff in accordance with TWC or Board policy	Intake Common- Dislocated Worker
Business closure/ Substantial layoff	Notified of planned closure within 180 days of notice (employer or media) OR	Self-attestation (verbal or written) and referenced in TWIST Counselor Notes TWIST Rapid Response list Notice of layoff Documentation from media Documentation from state dislocated worker service Telephone/written verification from employer Unemployment Insurance Screen or award letter, if it provides evidence of substantial layoff	Intake Common- Dislocated Worker

	Dislocated Worker				
Criteria	Qualification	Documentation	TWIST Screens		
General Eligibility	Must meet and document a	ll General Eligibility (see pages 2-3)	TWIST Screens		
Business closure/ Substantial layoff	Announcement by employer of facility closure with no planned date or a date beyond 180 days of closure	Employer verification Self-attestation (verbal and written) and referenced in TWIST Counselor Notes TWIST Rapid Response list Notice of layoff Documentation from media Telephone/written verification from official source	Intake Common- Dislocated Worker		
	Formerly self-employed	Business license/permit IRS records	Intake Common-		
	AND	TWC verification  Telephone or written verification from official source	Dislocated Worker		
Formerly self-employed and presently unemployed because of general economic conditions in the community where the customer resides, or because of a natural disaster	Local economic conditions OR	TWC labor market information Unemployment rate Other approved labor market analysis Failure of business supplier Failure of business customer Depressed prices or market Telephone/written verification from official source	Intake Common- Dislocated Worker		
	Resides in area affected by natural disaster	Federal state declaration of disaster with some proof that customer resided in the area (utility bill or other mail to address, Disaster Unemployment Insurance, other proof that meets the reasonable person test)  TWC declared disaster  AND  Permanent dislocation as a result of the natural disaster  Telephone or written verification from official source	Intake Common- Dislocated Worker		

Dislocated Worker					
Criteria	Qualification	Documentation	TWIST Screens		
General Eligibility	Must meet and document all	General Eligibility (see pages 2-3)	I WIST Screens		
Displaced Homemaker	An individual who has provided unpaid services to family members in the home;  AND  is unemployed or underemployed and is experiencing difficulty in obtaining or upgrading employment;  AND  has been dependent on the income of another family member but is no longer supported by that income  OR  Dependent spouse of a member of the Armed Forces on active duty whose family income is significantly reduced because of:  Deployment  Call or order to active duty  Permanent change of station  Service connected death or disability of the member	Self-attestation (verbal or written) and referenced in TWIST Counselor Notes Signed intake application or enrollment form Public assistance records Spouse's layoff notice Spouse's death record Spouse's Permanent Change of Station (PCS) orders (for military move or assignment Divorce records Applicable court records Bank records (showing financial dependence on spouse, no separate individual income support, or no employment income earned Needs assessment from Workforce Solutions or other partner program Signed Employment/Service Plan from Workforce Solutions or Individual Employment Plan (IEP) from other partner program	Intake Common – Dislocated Worker		
	Spouse of a member of the Armed Forces on active duty who:  lost employment as a direct result of relocation of duty station, or is unemployed or underemployed and having difficulty finding or upgrading employment	Spouse's Permanent Change of Station (PCS) orders (for military move or assignment) Self-attestation (verbal or written) and referenced in TWIST Counselor Notes			

Youth In School  Note: School attendance and school status determine which eligibility definition (ISY or OSY) may apply.				
Criteria	Qualification	Documentation	TWIST Screens	
General Eligibility	Must meet and a	document all General Eligibility (see pages 2-3)	TWIST Screens	
School Attendance/ Status	In School (14 - 21) Registered or in secondary or post-secondary school or the equivalent on the date eligibility is determined	School enrollment form School record(s) (high school equivalency, attendance record, transcripts, report card or other school documentation) Signed intake application or enrollment form Self-attestation (written only) maintained in the document management system and referenced in TWIST Counselor Notes  **Note: A youth is "attending school" if the youth is:  **Enrolled in a public school, charter school, private school, or disciplinary alternative education program (DAEP);  **Home-schooled;*  **Attending high school equivalency programs, including those considered to be dropout reengagement programs, funded by the public K–12 system;  **A high school graduate who has registered for postsecondary classes, even if individual is not yet attending postsecondary classes;  **Attending postsecondary classes; or  **In between postsecondary school semesters and has registered for classes for a future semester or has paid all or part of the tuition for a future semester.	Intake Common - Education	

**Note:** Participation in the following programs is not considered being "in school" for the purpose of determining ISY/OSY status:

- Adult education programs provided under Title II of WIOA
- YouthBuild programs
- Job Corps programs
- High School Equivalency programs (not funded by the public K–12 system)
- Dropout reengagement programs (not funded by the public K–12 system)

Youth In School  Note: School attendance and school status determine which eligibility definition (ISY or OSY) may apply.				
Criteria	Qualification	Documentation	TWICT Care and	
General Eligibility	Must meet and a	locument all General Eligibility (see pages 2-3)	TWIST Screens	
	Individual Status/ Family Size  Required in conjunction with Individual/ Family Income or to document a member of a family receiving public assistance to demonstrate low-income	Self-attestation of Family Status form Birth certificate Decree of court Divorce decree Marriage certificate  Note: For individuals with disabilities, the individual's income may be sufficient to determine low-income status. If the individual's income exceeds low-income levels, family income and size must be used to determine whether low-income status is met.	Intake-Common Family Tab*	
Economic Eligibility  Only one qualification required	Income  Determine family size. Then, use the family size to determine low income.  Note: Not required if using TANF, SNAP, SSI, Homeless, School Lunch, Lives in a high poverty census area, OR Foster Care to determine low income.	Alimony agreement Award letter from Veterans Affairs Bank statement Compensation award letter Employer statement/contact Family or business financial records Pay stubs Pension statement Public assistance records/printout Quarterly estimated tax for self-employed persons (Schedule C) Unemployment Insurance documents and/or printout Court award letter Self-employment verification form Other official document issued by a federal, state, or local government agency such as the Texas Department of Housing and Community Affairs, or the Texas Department of Family and Protective Services (for foster youth), indicating monetary amount of assistance Self-attestation (written only) in the absence of available documents listed above and maintained in the document management system	Intake-Common Income	

	Youth In School  Note: School attendance and school status determine which eligibility definition (ISY or OSY) may apply.				
Criteria	Qualification	Documentation	TWIST Screens		
General Eligibility	Must meet and d	ocument all General Eligibility (see pages 2-3)	TWIST Screens		
	Individual with a Disability, Including Learning Disabilities Must also determine income	Self-attestation (verbal or written) and referenced in TWIST Counselor Notes Section 504 school record Needs assessment from Workforce Solutions or other partner program	Intake Common- Characteristics		
	An individual or family member* who is receiving TANF or has received TANF in the last 6 months	Crossmatch with TWIST TANF screens HHSC records (TIERS) Out-of-state HHSC/public assistance documentation Documentation of receipt of TANF from an authorizing/distributing agency	Intake Common- Public Assistance		
Economic Eligibility (con't)	An individual or family member* who is receiving SNAP or has received SNAP in the last 6 months.	Crossmatch with TWIST SNAP screens HHSC records (TIERS) Documentation from an authorizing agency of receipt of SNAP Telephone or written verification	Intake Common- Public Assistance		
Only one qualification required	An individual or family member* who is receiving SSI or SSDI or has received SSI or SSDI in the last 6 months	Copy of authorization to receive cash public assistance Public assistance record Social Security benefits letter Telephone or written verification	Intake Common- Public Assistance		
	An individual or family member* who is receiving other public assistance or has received other public assistance in the last 6 months  Note: State or local General Assistance (GA) and Refugee Cash Assistance (RCA) only.	Authorization to receive cash public assistance Public assistance check Medical card showing cash grant status Refugee assistance records Local cash assistance program	Intake Common- Public Assistance		

<sup>\*</sup>Based on the WIOA definition of family.

Youth In School  Note: School attendance and school status determine which eligibility definition (ISY or OSY) may apply.				
Criteria	Qualification	Documentation	TWIST Care and	
General Eligibility	Must meet and a	document all General Eligibility (see pages 2-3)	TWIST Screens	
Economic Eligibility (con't) Only one qualification required	Foster Care Youth	Written statement from social services agency Self-attestation (verbal or written) and referenced in TWIST Counselor Notes Foster care agency referral transmittal Signed intake application or enrollment form Needs assessment from Workforce Solutions or other partner program Signed Employment/Service Plan from Workforce Solutions or Individual Service Strategy from other partner program	Intake Common- Characteristics	
	Homeless	Self-attestation (verbal or written) and referenced in TWIST Counselor Notes Signed intake application or enrollment form Written statement or referral from a shelter or social services agency providing residence shelter referenced in TWIST Counselor Notes and maintained in the document management system Signed Employment/Service Plan from Workforce Solutions or Individual Service Strategy from other partner program Needs assessment from Workforce Solutions or other partner program Letter from caseworker or support provider	Intake Common- Characteristics	
	Receives or is eligible to receive free or reduced-priced lunch	Individual's school records	Intake Common- Characteristics	
	Lives in a high poverty area	Proof of address  AND  Internet verification of Census Tract low income status - refer to the desk aid located here: <a href="https://www.wrksolutions.com/Documents/Staff/deskaids/High-Poverty-Census-Tracts.pdf">https://www.wrksolutions.com/Documents/Staff/deskaids/High-Poverty-Census-Tracts.pdf</a>	Intake Common- Characteristics	

	Youth In School  Note: School attendance and school status determine which eligibility definition (ISY or OSY) may apply.				
Criteria	Qualification	Documentation	TWICT Covered		
General Eligibility	Must meet and a	ocument all General Eligibility (see pages 2-3)	TWIST Screens		
	Basic Skills Deficient Scored 8.9 or lower on standardized test (TABE)	Assessed by a generally accepted standardized test (TABE) School records Self-attestation (verbal or written) and referenced in TWIST Counselor Notes	Intake Common- Characteristics		
Youth Challenges to Employment	Homeless or Runaway	Self-attestation (verbal or written) and referenced in TWIST Counselor Notes Signed intake application or enrollment form Written statement or referral from a shelter or social services agency providing residence shelter referenced in TWIST Counselor Notes and maintained in the document management system Signed Employment/Service Plan from Workforce Solutions or Individual Service Strategy from other partner program Needs assessment from Workforce Solutions or other partner program Letter from caseworker or support provider	Intake Common- Characteristics		
	Foster Care Youth or Former Foster Care Youth	Written statement from social services agency Self-attestation (verbal or written) and referenced in TWIST Counselor Notes Foster care agency referral transmittal Signed intake application or enrollment form Needs assessment from Workforce Solutions or other partner program Signed Employment/Service Plan from Workforce Solutions or Individual Service Strategy from partner program	Intake Common- Characteristics		
	Pregnant or Parenting  Age is not a factor	Self-attestation (verbal or written) and referenced in TWIST Counselor Notes Needs assessment from Workforce Solutions or other partner program WIC eligibility verification HHSC TANF or SNAP screen-print showing the individual and child Signed intake application or enrollment form Signed Employment/Service Plan from Workforce Solutions or Individual Service Strategy from other partner program	Intake Common- Characteristics		

	<b>Note:</b> School att	Youth In School tendance and school status determine which eligibility definition (ISY or OSY) may apply.	
Criteria	Qualification	Documentation	TWIST Screens
General Eligibility	Must meet and a	document all General Eligibility (see pages 2-3)	i wisi screens
Youth	Ex-offender	Self-attestation (verbal or written) and referenced in TWIST Counselor Notes  Documentation from criminal justice system (juvenile or adult)  Written verification or referral document from court or probation officer  Referral from a reintegration agency  Signed intake application or enrollment form  Needs assessment from Workforce Solutions or other partner program  Signed Employment/Service Plan from Workforce Solutions or Individual Service Strategy from other partner program  Federal bonding program application	Intake Common- Characteristics
Challenges to Employment (cont.)	Individual with a Disability, including Learning Disabilities	Self-attestation (verbal or written) and referenced in TWIST Counselor Notes Section 504 school record Needs assessment from Workforce Solutions or other partner program	Intake Common- Disability/Medical Program Detail – Exemptions
	English Language Learner	Assessed by a generally accepted standardized test (TABE) School records Self-attestation (verbal or written) and referenced in TWIST Counselor Notes Signed intake application or enrollment form Signed Employment/Service Plan from Workforce Solutions or Individual Service Strategy from other partner program	Intake Common- Characteristics

		Youth Out of School tendance and school status determine which eligibility definition (ISY or OSY) may apply.	1
Criteria	Qualification	<b>Documentation</b>	TWIST Screens
General Eligibility	Must meet and o	document all General Eligibility (see pages 2-3)	TWIST Screens
		School record(s) (high school equivalency, attendance records, transcripts, report card, or other school documentation)	
	Out of School (16- 24)	Signed intake application or enrollment form	
School Attendance/	School status is based on a determination of school	Self-attestation (written only) maintained in the document management system and referenced in TWIST Counselor Notes	Program Detail- Program
Status	attendance on the date of eligibility determination.	<ul> <li>Note: A youth is "not attending" school if, on the date of eligibility determination, the individual:</li> <li>Has had at least 10 consecutive days of unexcused absences and has not returned to school;</li> <li>Is not attending postsecondary school;</li> <li>Has not registered for postsecondary school classes; or</li> <li>Is enrolled only in non-credit-bearing postsecondary classes.</li> </ul>	Summary
Youth	Homeless or Runaway	Self-attestation (verbal or written) and referenced in TWIST Counselor Notes Signed intake application or enrollment form	
Challenges to Employment		Written statement or referral from a shelter or social services agency providing residence shelter referenced in TWIST Counselor Notes and maintained in the document management system	Intake Common-
Economic Eligibility is not required, unless		Signed Employment/Service Plan from Workforce Solutions or Individual Service Strategy from other partner program	Characteristics
otherwise noted		Needs assessment from Workforce Solutions or other partner program	
		Letter from a caseworker or support provider	

 $\textbf{Note:} \ \textit{Participation in the following programs is not considered being "in school" for the purpose of determining ISY/OSY status:$ 

- Adult education programs provided under Title II of WIOA
- YouthBuild programs
- Job Corps programs
- High School Equivalency programs (not funded by the public K–12 system)
- Dropout reengagement programs (not funded by the public K–12 system)

Youth Out of School  Note: School attendance and school status determine which eligibility definition (ISY or OSY) may apply.				
Criteria	Qualification	Documentation	TWICT Common	
General Eligibility	Must meet and do	ocument all General Eligibility (see pages 2-3)	TWIST Screens	
	Foster Care Youth or Aged Out of Foster Care	Written statement from social services agency Self-attestation (verbal or written) and referenced in TWIST Counselor Notes Foster care agency referral transmittal Signed intake application or enrollment form Needs assessment from Workforce Solutions or other partner program Signed Employment/Service Plan from Workforce Solutions or Individual Service Strategy from other partner program	Intake Common- Characteristics	
Youth Challenges to Employment (cont.)  Economic Eligibility is not required, unless otherwise noted	Pregnant or Parenting  Age is not a factor	Self-attestation (verbal or written) and referenced in TWIST Counselor Notes Needs assessment from Workforce Solutions or other partner program WIC eligibility verification HHSC TANF or SNAP screen-print showing the individual and child Signed intake application or enrollment form Signed Employment/Service Plan from Workforce Solutions or Individual Service Strategy from other partner program	Intake Common- Characteristics	
	Ex-offender	Self-attestation (verbal or written) and referenced in TWIST Counselor Notes  Documentation from criminal justice system (juvenile or adult)  Written verification or referral document from court or probation officer  Referral from a reintegration agency  Signed intake application or enrollment form  Needs assessment from Workforce Solutions or other partner program  Signed Employment/Service Plan from Workforce Solutions or Individual Service Strategy from other partner program  Federal bonding program application	Intake Common- Characteristics	

Youth Out of School  Note: School attendance and school status determine which eligibility definition (ISY or OSY) may apply.				
Criteria	Qualification	Documentation	TWIST Careen	
General Eligibility	Must meet and do	cument all General Eligibility (see pages 2-3)	TWIST Screens	
Youth Challenges to Employment (cont.)  Economic Eligibility is not required, unless otherwise noted	Individual with a Disability, including Learning Disabilities	Self-attestation (verbal or written) and referenced in TWIST Counselor Notes Section 504 school record Needs assessment from Workforce Solutions or other partner program	Intake Common- Disability/ Medical Program Detail –Exemptions	
	Of school age (6-18), but has not attended school in most recent school year calendar quarter*  *Last three month period	School attendance records Self-attestation (verbal or written) and referenced in TWIST Counselor Notes	Intake Common- Education	
	School Dropout	Self-attestation (verbal or written) and referenced in TWIST Counselor Notes School attendance record School dropout letter	Intake Common- Education	

	Youth Out of School  Note: School attendance and school status determine which eligibility definition (ISY or OSY) may apply.				
Criteria	Qualification	Documentation	TWIST Screens		
General Eligibility	Must meet and a	locument all General Eligibility (see pages 2-3)	i wist screens		
	Has high school diploma	High school diploma: School records Copy of diploma	Intake Common - Education		
Youth Challenges to	Is basic skills deficient  Scored 8.9 or below on standardized test (TABE)  OR	Basic skills deficient:  Assessed by a generally accepted standardized test (TABE) School Records Self-attestation (verbal or written) and referenced in TWIST Counselor Notes	Intake Common - Characteristics		
Employment (cont.)  Must also be economically eligible	Is an English Language Learner AND	English language learner:  Assessed by a generally accepted standardized test (TABE) School records Self-attestation (verbal or written) and referenced in TWIST Counselor Notes Signed intake application or enrollment form Signed Employment/Service Plan from Workforce Solutions or Individual Service Strategy from other partner program	Intake Common - Characteristics		
	Is Economically Eligible	Economically Eligible  Use one method to prove economic eligibility from pages 23-25	Intake Common		

		Note: School att	Youth Out of School endance and school status determine which eligibility definition (ISY or OSY) may apply.	
Criteria		Qualification	Documentation	
General Eligibili	ty	Must meet and d	ocument all General Eligibility (see pages 2-3)	TWIST Screens
			nically eligible and require additional assistance to complete an educational program, or to see economically eligible. For each qualification, explain why the customer needs the additional assistance	
		An individual, determined by a public or private agency as requiring additional assistance to complete an educational program or to secure and retain employment	Self-attestation (written or verbal) and referenced in TWIST Counselor Notes Signed intake application or enrollment form Needs assessment from Workforce Solutions or other partner program Signed Employment/Service Plan from Workforce Solutions or Individual Service Strategy from other partner program	Program Detail- Exemptions Counselor Notes
Youth Challenges to Employment (cont.)	<b>Board Designated Categories</b>	A dependent member of a single parent family.	Document family and relationship Self-attestation (verbal or written) and referenced in TWIST Counselor Notes Signed intake application or enrollment form	Intake Common - Family
Must also be economically eligible	Board Designa	Lacks a significant work history* and needs additional assistance to secure and retain employment.  *Has not worked for same employer, full or part-time, for a minimum of 3 of the last 12 months	Wage records Self-attestation (verbal or written) and referenced in TWIST Counselor Notes Signed intake application or enrollment form	Intake Common - Employment Status Counselor Notes
		Failed all or part of the standardized test required for graduation and needs additional assistance to complete an educational program	School records Copy of test results	Intake Common - Education Counselor Notes

#### Youth Out of School **Note:** School attendance and school status determine which eligibility definition (ISY or OSY) may apply. Qualification Criteria **Documentation TWIST Screens General Eligibility** Must meet and document all General Eligibility (see pages 2-3) Self-attestation of Family Status form **Individual Status/ Family Size** Birth certificate Decree of court Required in conjunction with Individual/ Divorce decree Intake-Common Family Income or to Family Tab\* Marriage certificate document a member of a family receiving public **Note:** For individuals with disabilities, the individual's income may be sufficient to determine assistance to demonstrate low-income status. If the individual's income exceeds low-income levels, family income and size low-income must be used to determine whether low-income status is met. Alimony agreement Award letter from Veterans Affairs Bank statement **Economic Eligibility** Compensation award letter Only one Employer statement/contact Income *qualification* Family or business financial records required Determine family size. Pay stubs Then, use the family size to determine low income. Pension statement Intake-Common Public assistance records/printout *Note: Not required if using* Income TANF, SNAP, SSI, Homeless, Quarterly estimated tax for self-employed persons (Schedule C) School Lunch, Lives in Unemployment Insurance documents and/or printout a high poverty census Court award letter area, OR Foster Care to determine low income. Self-employment verification form Other official document issued by a federal, state, or local government agency such as the Texas Department of Housing and Community Affairs, or the Texas Department of Family and Protective Services (for foster youth), indicating monetary amount of assistance

maintained in the document management system

Self-attestation (written only) in the absence of available documents listed above and

<sup>\*</sup>Based on the WIOA definition of family.

#### **Youth Out of School Note:** School attendance and school status determine which eligibility definition (ISY or OSY) may apply. **Criteria** Qualification **Documentation TWIST Screens General Eligibility** Must meet and document all General Eligibility (see pages 2-3) An individual or family Crossmatch with TWIST TANF History screens member\* who is Intake-Common HHSC records (TIERS) receiving TANF or has Public Out-of-state HHSC/public assistance documentation received TANF in the last **Assistance** 6 months Documentation of receipt of TANF from an authorizing/distributing agency An individual or family Crossmatch with TWIST SNAP History screen Intake member\* who is HHSC records (TIERS) Commonreceiving SNAP or has **Public** Documentation from an authorizing agency of receipt of SNAP received SNAP in the **Assistance** last 6 months. Telephone or written verification **Economic Eligibility** An individual or family Copy of authorization to receive cash public assistance Intake (cont.) member\* who is Public assistance record Commonreceiving SSI or SSDI or Only one **Public** Social Security benefits letter has received SSI or SSDI *qualification* **Assistance** in the last 6 months Telephone verification required An individual or family member\* who is receiving other public Authorization to receive cash public assistance assistance or has Intake Public assistance check received other public Commonassistance in the last 6 Medical card showing cash grant status Public months Refugee assistance records Assistance State or local General Local cash assistance program Assistance (GA) and Refugee Cash Assistance (RCA) only.

**Note:** Participation in the following programs is not considered being "in school" for the purpose of determining ISY/OSY status:

- Adult education programs provided under Title II of WIOA
- YouthBuild programs
- Job Corps programs
- High School Equivalency programs (not funded by the public K–12 system)
- Dropout reengagement programs (not funded by the public K–12 system)

<sup>\*</sup>Based on the WIOA definition of family.

	<b>Note:</b> School atto	Youth Out of School endance and school status determine which eligibility definition (ISY or OSY) may apply.	
Criteria	Qualification	Documentation	TWIST Screens
General Eligibility	Must meet and d	ocument all General Eligibility (see pages 2-3)	1 WIST Screens
Economic Eligibility	Foster Care Youth	Written statement from social services agency Self-attestation (verbal or written) and referenced in TWIST Counselor Notes Foster care agency referral transmittal Signed intake application or enrollment form Needs assessment from Workforce Solutions or other partner program Signed Employment/Service Plan from Workforce Solutions or Individual Service Strategy from other partner program	Intake Common- Characteristics
(cont.) Only one qualification required	Lives in a high poverty area	Proof of address  AND  Internet verification of Census Tract low income status - refer to the desk aid located here: <a href="https://www.wrksolutions.com/Documents/Staff/deskaids/High-Poverty-Census-Tracts.pdf">https://www.wrksolutions.com/Documents/Staff/deskaids/High-Poverty-Census-Tracts.pdf</a>	Intake Common - Characteristics
	Receives or is eligible to receive free or reduced priced lunch.	School Records  Note: Out-of-school may use this qualification if the youth is:  a parent,  living in the same household as a child receiving or eligible to receive free or reduced-price lunch, based on income.	

**Note:** Participation in the following programs is not considered being "in school" for the purpose of determining ISY/OSY status:

- Adult education programs provided under Title II of WIOA
- YouthBuild programs
- Job Corps programs
- High School Equivalency programs (not funded by the public K–12 system)
- Dropout reengagement programs (not funded by the public K–12 system)

		Childcare	
Criteria	Qualification	Documentation	TWIST Screens
Resident of the Workforce Board Area	Applicant is a resident of the Gulf-Coast 13-County region	Documentation source must match the address on the customer's financial aid application.  Copy of current utility bill (including electricity, water, gas, sewage, trash/recycling, cable, internet, home phone bill)  Pay stub (if address is printed on stub)  Rent receipt (showing current address)  Lease agreement  Mortgage statement  School record showing proof of residency (in the Gulf Coast 13-county region)  Section 8 Award letter  Public assistance/social service records  Residency Information Form for Homelessness Determination and discussion documented in TWIST Counselor Notes  OR  Financial aid application to document address and one of the above documents sources from the owner/lessee  Note: Managers and Supervisors may review and accept alternative documentation, including self-attestation (written only), when the preponderance of evidence points to the customer meeting the eligibility criterion.	Intake Common-Identity (address)  Counselor Notes - for Homeless determination
Child's Age	Under 13, or Under 19 if disabled	Birth certificate Current U.S. passport Hospital record of birth Church or baptismal record Public assistance/social service records School records School identification card Immigration and Naturalization Service records Native American tribal document Adoption papers or records Child support paternity records Divorce or court custody decrees	Intake Common – Family > Household Dependents

		Childcare	
Criteria	Qualification	Documentation	TWIST Screens
	Disability	Supplemental Security Income (SSI) benefits statement Early Childhood Intervention (ECI) program contact Head Start contact that identifies the child as having a disability Public school special education services, including PPCD, contact Statement or letter from a qualified clinician	Intake Common – Family > Household Dependents
Child's Citizenship/ Immigration Status	Child must be a U.S. citizen or legal immigrant  Note: A parent's citizenship or immigration status is not required for eligibility.	Citizenship:  Birth certificate  Current U.S. passport  Hospital record of birth  Church or baptismal record  Public assistance/social service records  Legal Immigrant/Qualified Alien:  Immigration form I-551 (green card)  Immigration form I-94/I-94a, stamped with applicable rule citation(s)  Immigration form I-571 (Refugee Travel Document)  Order from immigration judge  Cuban/Haitian passport showing 501(e)  USCIS petition and supporting documents	Intake Common – Family > Household Dependents

Childcare						
Criteria	Qualification	Documentation	TWIST Screens			
Family has Low Income  Documentation should be provided for each applicable income source from each family member	Individual Status/ Family Size Required in conjunction with Family Income	Self-certification per the Financial Aid Application Birth certificate Divorce decree Court documents Marriage certificate Person standing in loco parentis (refer to the In Loco Parentis Desk Aid for allowable documentation)	Intake Common – Family > Household Dependents			
	Family Income	Family income Pay stubs Employment/Income Verification form Residency Information Form for Homelessness Determination and discussion documented in TWIST Counselor Notes Workers Compensation documentation/statement SSDI statement Retirement/Pension statement Quarterly estimated tax for self-employed persons (Schedule C) Self-employment verification form Family or business financial records Award letter from Veterans Affairs Bank statement Compensation award letter IRS form 1099-DIV, -INT, for dividends or interest IRS form 1040 Schedule D for capital gains	Intake Common – Family Tab			
	Family assets do not exceed \$1 Million	Signed intake application or enrollment form Self-attestation (verbal or written) and referenced in TWIST Counselor Notes	Counselor Notes			
	Homeless	Signed intake application or enrollment form  Self-attestation (verbal or written) and referenced in TWIST Counselor Notes  Written statement or referral from a shelter or social services agency providing residence shelter referenced in TWIST Counselor Notes and maintained in the document management system	Intake Common- Characteristics			

Childcare						
Criteria	Qualification	Documentation	TWIST Screens			
Reason for Financial Aid for Child Care	Parent/guardian must be working or going to school, or a combination of both, at least 25 hours per week.	Employment  Pay stubs with hours worked  Employment/Income Verification form  Self-employment verification form  Financial records for self-employed persons  Quarterly estimated tax for self-employment (Schedule C)  Education and/or Training  Transcript from education or training program  Statement from education or training provider  Tuition statement with semester hours  Admissions letter  Other official document from an education or training provider confirming current enrollment	Intake Common - Family			

Child Care - In Loco Parentis				
	Documentation Verifying Reason Parent is Unavailable	Documentation Verifying Caretaker is Responsible for the Child		
	A document from a licensed medical professional, e.g., physician, psychiatrist, or psychologist, stating the medical condition that makes the parent unable to care for his or her children;			
Medical Incapacitation or	A document from a licensed professional such as a counselor or therapist as long as the recommendation or diagnosis does not exceed the licensed professional's authority;	Notarized power of attorney or a sworn affidavit of temporary custody/guardianship of the child.		
In Treatment or Rehabilitation	A letter from a facility verifying admission of the parent signed by an authorized representative of a treatment or rehabilitation center. The letter must include both the admission and anticipated release date. (A copy of the order mandating the placement will suffice.)	Custody/guardiansnip of the Child.		
	A recent (within six months) CPS safety plan or CPS placement agreement;			
CPS Placement	A court order naming the individual as the caretaker; OR A letter from CPS that confirms the children's placement with the caretaker is ongoing.	No other documentation is necessary.		
Military Deployment	Military orders;  A suitable alternative such as a confirmation by the base commander or other military official.	A military power of attorney appointing the caretaker as the guardian of the child; In lieu of a military power of attorney, a military family plan		
		that gives the caretaker the authority to execute decisions c child care matters.		
	A "commitment" order from the court;			
Incarcerated	Verification from the Texas Department of Criminal Justice (TDCJ) Offender Information Search database; (http://www.tdcj.state.tx.us/offender_information.htm) for offenders who are incarcerated in a TDCJ facility;	A caretaker must have a notarized power of attorney or a sworn affidavit of temporary custody/guardianship of the child.		
	A letter from the sheriff's office confirming incarceration if the parent is in a local jail.			
	The document must include the date of incarceration and anticipated release date.			

Child Care - In Loco Parentis					
	Documentation Verifying Reason Parent is Unavailable	Documentation Verifying Caretaker is Responsible for the Child			
	A sworn affidavit of facts attesting to:  The circumstances of how and why the caretaker assumed responsibility for the child;	A caretaker must have a notarized power of attorney or a sworn affidavit of temporary custody/guardianship of the child.			
	The whereabouts of the natural parent(s); The caretaker's relationship to the child; and The length of time the child has been with the caretaker	In addition, the caretaker must have documentation from a verifiable source that establishes his or her parental responsibility for the child. The documentation may be one of the following:			
Other Reasons Parent or Legal		The caretaker's most recent listing child as a dependent;			
Guardian is Unavailable		2. A letter from a child care center or other independent, non-relative, verifiable source that can establish the individual's parental and financial responsibility for the child;			
		3. A letter from an independent school district; OR			
		4. Documentation that the caretaker is receiving Temporary Assistance for Needy Families benefits on behalf of the child, OR has received benefits within the past six months.			

Validating and Entering Qualifications for Workforce Solutions Financial Aid					
NOTES					