

WS 20-06 Change 8
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Effective Date: Immediately
RESEA, Wagner-Peyser, WIOA Dislocated Worker
Expires: Continuing

To: All Service Providers

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Subject: Rapid Reemployment: Back to Work

Purpose

This issuance updates the revised standards, guidelines, and procedures for our Rapid Reemployment Back to Work service.

This issuance replaces WS 20-06 Rapid Reemployment: Back to Work Change 7 dated May 1, 2024. New changes in the guidance are identified in ***bold italics***.

Background

Customers who file for unemployment insurance (UI) must register with Workforce Solutions as a condition of receiving their benefits. We work with these customers (as we do with any others) to get them to a job as quickly as possible. Customers receiving UI usually have good skills and work history and are likely good candidates for many of the current job openings we have available.

We contact a subset of customers receiving UI – individuals likely to exhaust their benefits before returning to work – and require them to interact with us to complete the rapid reemployment process.

Once we have called in a customer to complete the rapid reemployment process, that individual must contact us or risk losing their unemployment insurance benefits.

Action

1. All staff must read and apply the Rapid Reemployment: Back to Work Standards and Guidelines
2. Service provider management must ensure staff are trained and equipped with the necessary knowledge and skills to assist customers required to attend an RESEA orientation.
3. Service provider senior management are responsible for actively monitoring and ensuring staff adhere to the procedures in the standards and guidelines.

References

- [RESEA Program Guide](#)
- [WD 13-23 RESEA Exemptions, Outreach and Appointment Cancellations](#)

Attachments

- [Rapid Reemployment: Back to Work Standards and Guidelines](#)
- [RESEA Customized Labor Market Information Desk Aid](#)
- Unemployment Benefit Information
- Workforce Solutions Reemployment Team Phone Directory
- [Creating an Individual Employment Plan \(IEP\) using WorkInTexas.com](#)

Questions

Staff should ask questions of their supervisors first. Direct questions for Board staff through the electronic [Issuance Q&A](#).

