

GULF COAST WORKFORCE BOARD AUDIT/MONITORING COMMITTEE

Agenda

Thursday, March 30, 2022, at 1:00 p.m.

By Hybrid Meeting

at 3555 Timmons Lane, 2nd Floor Meeting Room D

Or via https://us06web.zoom.us/webinar/register/WN_TBdg_5JQuOwefrRDOJ2ww

1. Call to Order

Guy Jackson, Chair

2. Public Comment

Anyone wishing to make a public comment may do so by appearing in person or by joining online via the link listed above or by dialing 1-877-853 5247 or 1-888-788 0099 (Webinar ID 815 6348 9518; Passcode: 668239)

3. System Review

- a. Briefing on system-level performance, production, and expenditures. (Staff Contacts: Philip Garcia and AJ Dean)
- b. Review responsiveness and new customer satisfaction testing. (Staff Contact: Jenny Johnson)
- c. Update on current program monitoring testing (Staff Contact: Jenny Johnson)
- d. Discuss financial monitoring progress (Staff Contact: Kris Gibbs)

4. Corrective Action and Technical Assistance Plans

- a. Update on Adult Education and Literacy (Staff Contact: Danielle Knotts)
- b. Update on Equus support center performance (Staff Contact: Kristi Rangel)
- c. Update on Choices Participation (Staff Contact: Kevin Rodney)

5. Other Business

- a. Department of Labor Workforce Innovation and Opportunity Act monitoring visit

6. Set the Next Meeting

7. Adjourn

In compliance with the Americans with Disabilities Act, the Workforce Board will provide reasonable accommodations for persons attending meetings. Requests should be received 24 hours prior to the function by contacting Deborah Duke at 713.993.4522 or deborah.duke@wrksolutions.net.
