

# GULF COAST WORKFORCE BOARD AUDIT/MONITORING COMMITTEE

## Agenda

**Tuesday, January 31, 2022, at 1:00 p.m.**

**By Hybrid Meeting**

**at 3555 Timmons Lane, 2<sup>nd</sup> Floor Meeting Room A**

Or via [https://us06web.zoom.us/webinar/register/WN\\_n5Qeob-iRrCiFel6uluxgA](https://us06web.zoom.us/webinar/register/WN_n5Qeob-iRrCiFel6uluxgA)

1. **Call to Order**  
Guy Jackson, Chair
2. **Public Comment**  
Anyone wishing to make a public comment may do so by appearing in person or by joining online via the link listed above or by dialing 1-877-853 5247 or 1-888-788 0099 (Webinar ID 886 7805 4179; Passcode: 033100)
3. **System Review**
  - a. Briefing on system-level performance, production, and expenditures. (Staff Contacts: Philip Garcia and AJ Dean)
  - b. Review responsiveness and new customer satisfaction testing. (Staff Contact: Jenny Johnson)
  - c. Update on current quality assurance testing (Staff Contact: Jenny Johnson)
  - d. Discuss financial monitoring progress (Staff Contact: Kris Gibbs)
4. **Corrective Action and Technical Assistance Plans**
  - a. Update on Adult Education and Choices Participation
5. **Other Business**
  - a. Upcoming Department of Labor Workforce Innovation and Opportunity Act monitoring visit
6. **Set the Next Meeting**
7. **Adjourn**

In compliance with the Americans with Disabilities Act, the Workforce Board will provide reasonable accommodations for persons attending meetings. Requests should be received 24 hours prior to the function by contacting Deborah Duke at 713.993.4522 or [deborah.duke@wrksolutions.net](mailto:deborah.duke@wrksolutions.net).